

Trayline Attendant

UF4094

Job Overview:

The Trayline Attendant may work anywhere on property where food is prepared. This person will assist in setup and serving of food from counters and steamtables. Primary function will be the setup and assembly of meals from trayline or kitchen. Duties will include cleaning and sanitizing equipment and workstations. The general responsibilities of the position include those listed below, but Sodexo may identify other responsibilities of the position. These responsibilities may differ among accounts, depending on business necessities and client requirements.

General Responsibilities:

Sets up stations with entrées, soups, salads, breads, condiments, other food products and utensils.

Serves and replenishes food from counters and steam tables (sometimes using a conveyor food belt) and breaks down stations at the end of meal periods.

Reads production orders on color-coded menu cards on trays to determine items to place on tray, and places items such as eating utensils, napkins, and condiments on trays.

Apportions and places food servings on plates and trays according to diet list on menu card.

Examines filled tray for completeness and places it on cart, dumbwaiter, or conveyor belt.

Cleans and sanitizes workstations, counters, steam tables and other equipment.

Brews coffee and tea.

May be required to restock other beverage areas.

Interacts with customers in the serving and dining areas.

Assists customers with opening containers and cutting food when requested.

Examines filled trays for completeness and places it on cart, dumbwaiter, or conveyor belt.

Washes dishes and cleans work area, tables, cabinets, and ovens.

Sets up stations with entrées, soups, salads, breads, condiments, other food products and utensils.

Attends all allergy and foodborne illness in-service training.

Complies with all Sodexo HACCP policies and procedures.

Reports all accidents and injuries in a timely manner.

Complies with all company safety and risk management policies and procedures.

Participates in regular safety meetings, safety training and hazard assessments.

Attends training programs (classroom and virtual) as designated.

May perform other duties and responsibilities as assigned.

Job Qualifications:

Experience/Knowledge:

High School diploma, GED, or equivalent experience.

No previous work experience required.

Skills/Aptitude:

Presents self in a highly professional manner to others and understands that honesty and ethics are essential.

Ability to maintain a positive attitude.

Ability to communicate with co-workers and other departments with professionalism and respect.

Maintains a professional relationship with all coworkers, vendor representatives, supervisors, managers, customers, and client representatives.

Ability to use a computer.

Ability to provide clear directions and respond to employees.

Basic food-handling skills.

License/Qualifications

Certifications: None.

General Qualifications:

Willingness to be open to learning and growing.

Maturity of judgment and behavior.

Maintains high standards for work areas and appearance.

Maintains a positive attitude.

Ability to work a flexible schedule helpful.

Must comply with any dress code requirements.

Attends work and shows up for scheduled shift on time with satisfactory regularity.

Physical Requirements:

Close vision, distance vision, peripheral vision, depth perception and the ability to adjust focus, with or without corrective lenses.

Significant walking or other means of mobility.

Ability to work in a standing position for long periods of time (up to 8 hours).

Ability to reach, bend, stoop, push and/or pull, and frequently lift 35 pounds and occasionally lift/move 40 pounds.

Working Conditions (may add additional conditions specific to defined work location):

Generally in an indoor setting, however, may supervise outside activities and events.

Varying schedule to include evenings, holidays, weekends, and extended hours as business dictates.

While performing the duties of this job, the employee is primarily in a controlled, temperate environment; however, may be exposed to heat/cold during support of outside activities.

The noise level in the work environment is usually moderate to loud.

Unit Description: Identify unit-specific job tasks and qualifications in relation to this job. List any language(s), software or registrations required to perform this job. Please describe the typical writing, speaking and presentation skills required for this job and identify the audience.

Employee signature below constitutes employee's understanding of the responsibilities, qualifications, requirements and working conditions of the position.

Employee_____ Date_____

Manager_____ Date_____